



Road Ranger Guidelines for Prioritizing Multiple Request

Bill Fuller, FDOT



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The **Road Ranger Mission** is to provide **free** highway assistance services during incidents to reduce delay and improve safety for the motoring public and responders. Since the program's inception in the year 2000, the Road Rangers have made over 3.1 million service assists with more occurring daily.



Road Ranger Guidelines to Prioritizing Multiple Request

The following is a guideline based on sound Traffic Incident Management principles, to prioritize multiple concurrent requests for Road Ranger Service Patrol response

- » Injury crash **blocking** the travel portion of the highway
- » Non-Injury crash **blocking** the travel portion of the highway
- » Disabled vehicle **blocking** the travel portion of the highway
- » Abandoned vehicle **blocking** the travel portion of the highway
- » Emergency traffic control operations
- » Debris **blocking** one or more travel lanes (follow safety guidelines)
- » Crashes not blocking any travel lanes
- » Disabled vehicle not blocking a travel lane
- » Abandoned vehicle not blocking a travel lane but in a questionable location

**For Questions and/or Concerns about Road Rangers
Please Call or Contact**

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