



## Collier – Lee – Charlotte Traffic Incident Management Team

*August 12, 2009  
Meeting Minutes*

### **Attendees:**

<u>Name</u>	<u>Agency</u>	<u>Name</u>	<u>Agency</u>
Jay Anderson	Stay Alive Just Drive	Linda Higbee	FHP
Mark Anderson	DBi Services	Bruce Hutcheson	DBi
Thomas Baker	Baker's Towing	Mike McClead	Coastland Auto RR
Joe Bass	Lee County Sheriff	Sharon Murray	Prompt Towing
Dorn Beddow	Lee County School	David Parks	Global-5
Sandra Betts	Collier County Sheriff	Mark Perez	ACT Emergency Response
Chris Birozak	FDOT	Dennis Petracca	Lee County Sheriff
Glenn Bond	Charlotte County	Dan Popoff	Bald Eagle Towing
Robbie Brown	Lee County DOT	Gene Rogers	South Trail Fire & Rescue
Raul Corbo	Anchor Towing	Joe Saladino	Prompt Towing
Thomas Curran	FDOT	Kevin Salsbery	FDOT
Krystle Davis	Lee County DOT	John Scarpellino	SWIFT SunGuide/Telvent
Tom Dickson	FDOT, D4, SIRV	Mike Stone	Collier County Maintenance
Bob Diezi	Road Rangers	Robert Tipton	Collier County DOT
Richard Doll	Charlotte County	Les Williams	Collier County EMS
James Drzymala	Lee County Sheriff	Ben Ybarra	DBi
Jen Eversole	FDOT	Ted Smith	Delcan Corp
Glen Fox	Alligator Towing	Jessica Schuh	Delcan Corp
Frank Gentilquore	Alligator Towing	Don Olson	FDOT
Bud Gruber	Bald Eagle Towing	Christina Florez	VANUS

**Call to Order:** The Collier-Lee-Charlotte TIM Team meeting was held on Wednesday, August 12, 2009 at Florida Highway Patrol, 4700-3 Terminal Dr., Ft. Myers. Ted Smith and Don Olson facilitated the meeting.

**Introductions:** Team members introduced themselves and the agencies they represent.

### **Update on TIM Initiatives:**

#### Newsletter

Don Olson mentioned the TIM newsletter, inquired if all the members received the newsletter, and identified the topics included in the July Newsletter. Don asked if anyone had questions or wanted to be added to the mailing list. The newsletters and addendums can be found by clicking on 'Document Archives' at <http://www.swfltim.org>. Newsletters are an opportunity for TIM Team member agencies to provide information about themselves, their respective discipline mission and role at an incident scene.

### 511 Next Generation

The new 511 system was launched on June 17 and the computer is in a learning mode. The new system successfully integrates all regional databases and presents statewide information to the user. Additionally, the new website is easy to navigate and presents users with personal route features for alerts. Furthermore, increased accuracy and timeliness of information are the theme for the new system.

### SWIFT SunGuide Center

The contractor is working on completing the punch list items. It is anticipated that the SWIFT SunGuide Center will be operational by end of the year.

### Statewide 511

On June 17<sup>th</sup> the new Statewide 511 was launched. The 511 System can be accessed via the website [www.fl511.com](http://www.fl511.com). It was also noted that 10 years ago the Federal Communications Commission (FCC) designated 511 as the nationwide three-digit telephone number for traveler information.

### Road Rangers

Beginning on July 1, 2009, the Road Ranger Service Patrol began enhanced operations in District One on I-75 to include weekend patrol and an additional truck/operator during weekdays. Road Ranger Service Patrol operators are specially trained Traffic Incident Management responders.

Road Ranger training for Temporary Maintenance of Traffic at the an incident scene was held for two consecutive weekends in June. 16 hours of classroom and field operations training was provided. The Road Ranger's primary function is Incident Response, including assisting motorists with disabled vehicles.

The FHWA has developed a National Service Patrol Handbook and is in the process of developing a new companion book. This companion is intended to be the operators' field guide and should be released in the near future.

### I-75 Freeway Management System

The I-75 Freeway Management System (FMS) will connect to both the Ft. Myers facility and the Manatee Public Safety Center. It is anticipated that the construction will begin in FY2012. At this time, FDOT is in the process of selecting a consultant to develop the Design/Build Criteria Package.

### Diversion Routes

John Scarpellino and Carlos Bonilla have been gathering diversion route information and compiling them into a binder. All the diversion routes will be uniform in design. A draft binder was passed around showing the maps with routes. This project is on-going.

### RISC

There is currently one approved RISC contractor (Prompt Towing) for Manatee, Sarasota, Charlotte and Lee Counties. Webb's Towing and Stepp's Towing are RISC contractors for I-4 in Polk County. Road Rangers and Asset Management (DBi) will continue with the MOT coordination. Training should be completed within the next two months for FHP Troopers and dispatchers. The FHP training/orientation presentation has been developed since March at the FHP Central Office in Tallahassee. Once all personnel have been trained, RISC activation will be requested by the Trooper in the Field. There is a current Invitation to Negotiate

advertisement for the RISC program should any other professional wrecker companies choose to participate.

### **TIM Program Self-Assessment:**

Every two years the Federal Highway Administration requests each TIM Team complete a self assessment. This comparison and analysis tool is used to show the growth of each TIM Team compared to the previous assessment. The FHWA tool does not compare one team to another team. As a team, the C-L-C stakeholders completed the 2009 self assessment. The following table shows the 2006 and 2009 scores:

	Collier-Lee-Charlotte TIM 2006 Score*	Collier-Lee-Charlotte TIM 2009 Score	Team Self- Improvement
Overall Score	57.9%	60.1%	2.2%

\*Previously the Collier-Lee TIM

### **Additional Topics:**

DBi's response statistics show that they have been very active in their response to Traffic Incidents. DBi stated that they are not receiving many calls from Lee and Charlotte Counties (only for major crashes). DBi has asked that they be called for all incidents. DBi is responsible for the entire I-75 roadway area from fence-line to fence-line and has to be aware of everything that takes place.

Ted Smith indicated that he is talking to AmeriGas to coordinate a multijurisdictional and multidiscipline training session. These training sessions are typically 4 hours long, 2 hours in class and 2 hours for tank inspection. The TIM Team will need an agency or department to host the training; a classroom and outdoor space will be required. If anyone is able to provide a facility for the training please contact Don Olson.

### **Incident Reviews:**

There was no incident review. Don said that any agency can call for an incident review not just when something seems to need an improved process, but also when everything goes great. Then "Best Practice" notes can be documented.

### **Construction/Maintenance Update:**

Weekly project information can be found on the FDOT website:

<http://www.dot.state.fl.us/publicinformationoffice/construc/constmap/d1roadwatch.htm>

### **iROX – I-75 Road Expansion Project**

The iROX project has not yet reached the 2 year mark. Most of the cable median barrier has been installed. Information on the iROX project can be found on the project website, [www.iROX75.com](http://www.iROX75.com).

### **Scheduled 2009 Meeting Dates:**

October 14  
December 9

Meeting Notes by Christina Florez, VANUS, Inc. (305) 823-5662