

# Quarterly Incident Duration Performance Measures Report Includes All Responders District 7



Reporting Period: January 1, 2014 to March 31, 2014

Created on: April 02, 2014 1:39 pm

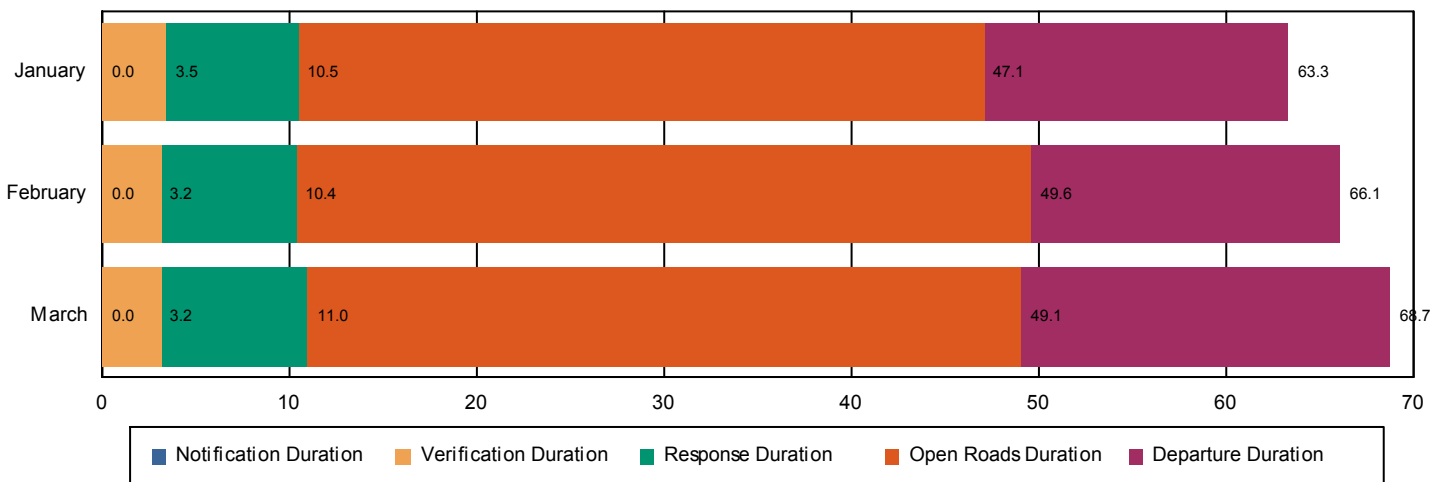
Report Template version 2.5

## Performance Measures Summary

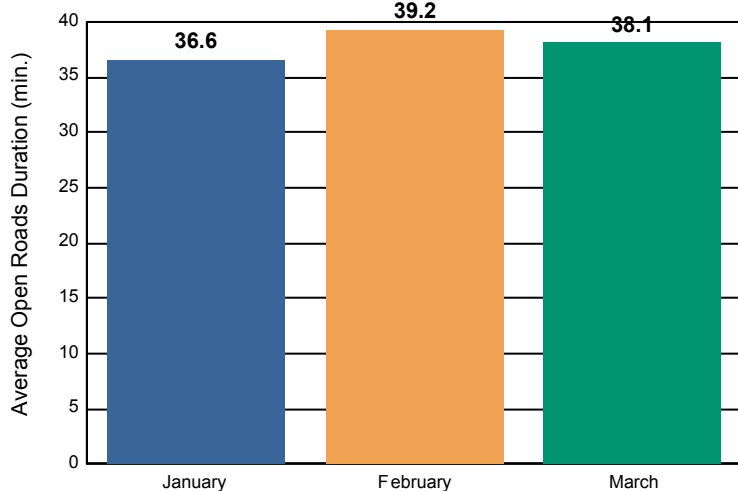
|   | January     | February    | March       | Total       |
|---|-------------|-------------|-------------|-------------|
| Events included in Performance Measures   | 182         | 190         | 180         | 552         |
| Notification Duration (min.)*             | 0.0         | 0.0         | 0.0         | 0.0         |
| Verification Duration (min.)              | 3.5         | 3.2         | 3.2         | 3.3         |
| Response Duration (min.)                  | 7.0         | 7.2         | 7.8         | 7.4         |
| Open Roads Duration (min.)                | 36.6        | 39.2        | 38.1        | 38.0        |
| Departure Duration (min.)                 | 16.2        | 16.5        | 19.7        | 17.4        |
| <b>Roadway Clearance Duration (min.)</b>  | <b>47.1</b> | <b>49.6</b> | <b>49.1</b> | <b>48.6</b> |
| <b>Incident Clearance Duration (min.)</b> | <b>63.3</b> | <b>66.1</b> | <b>68.7</b> | <b>66.0</b> |

\*FHP Data is not available for Notification Duration

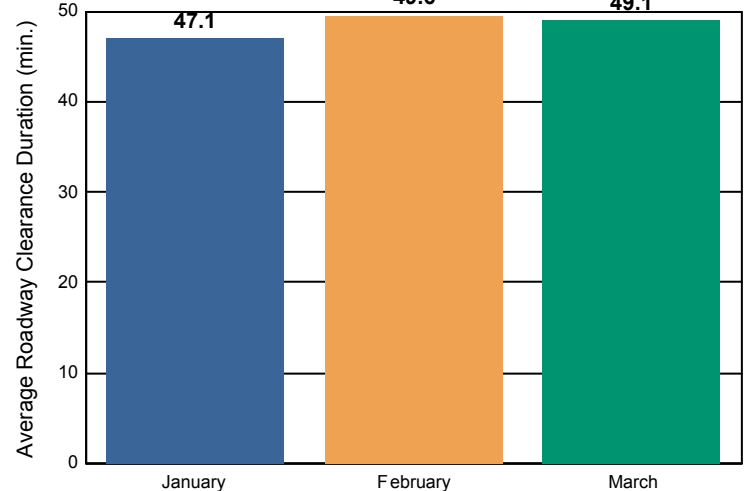
### Incident Clearance Duration



### Open Roads Duration / Month



### Roadway Clearance Duration / Month

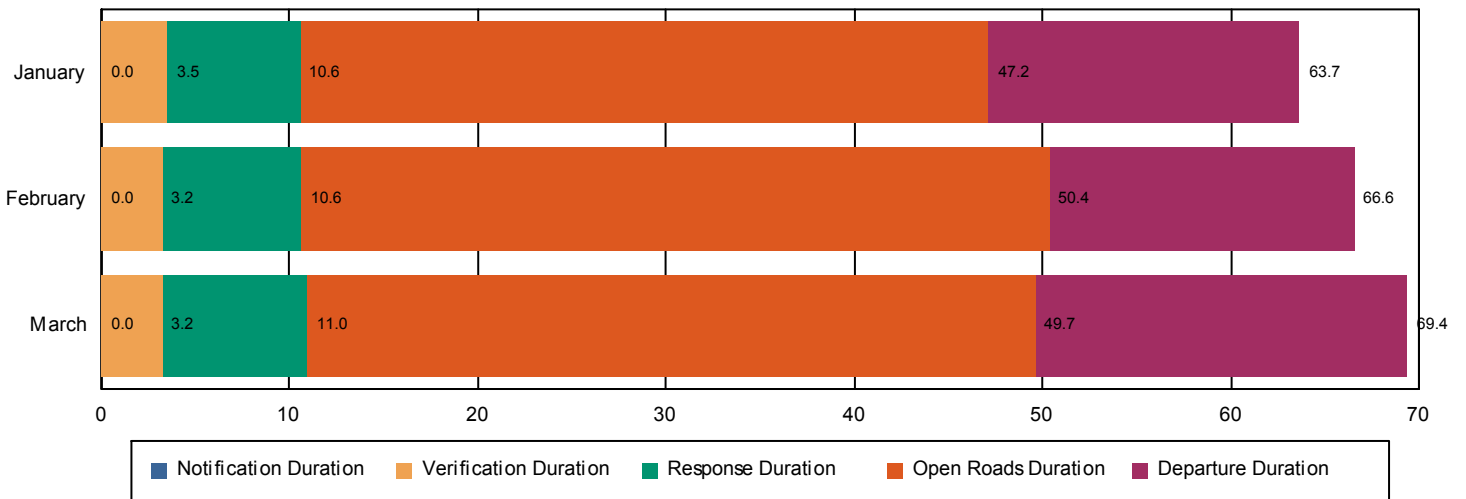


# Performance Measures Summary

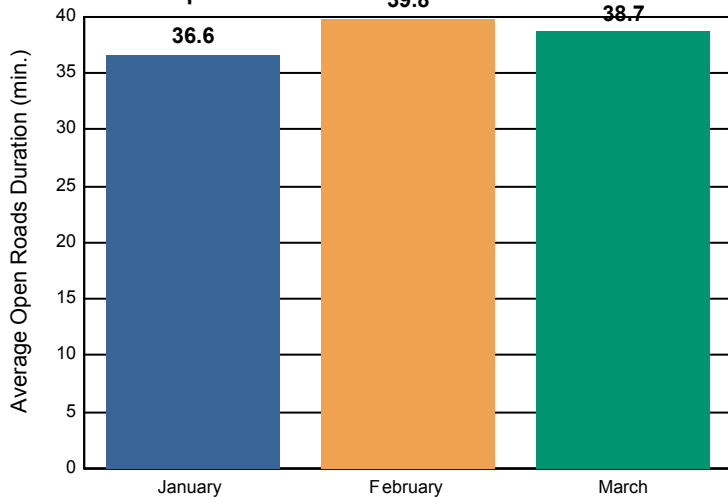
## Incidents with Road Ranger Response

|   | January     | February    | March       | Total       |
|---|-------------|-------------|-------------|-------------|
| Events included in Performance Measures   | 179         | 184         | 176         | 539         |
| Notification Duration (min.)              | 0.0         | 0.0         | 0.0         | 0.0         |
| Verification Duration (min.)              | 3.5         | 3.2         | 3.2         | 3.3         |
| Response Duration (min.)                  | 7.1         | 7.4         | 7.7         | 7.4         |
| Open Roads Duration (min.)                | 36.6        | 39.8        | 38.7        | 38.4        |
| Departure Duration (min.)                 | 16.5        | 16.2        | 19.7        | 17.4        |
| <b>Roadway Clearance Duration (min.)</b>  | <b>47.2</b> | <b>50.4</b> | <b>49.7</b> | <b>49.1</b> |
| <b>Incident Clearance Duration (min.)</b> | <b>63.7</b> | <b>66.6</b> | <b>69.4</b> | <b>66.5</b> |

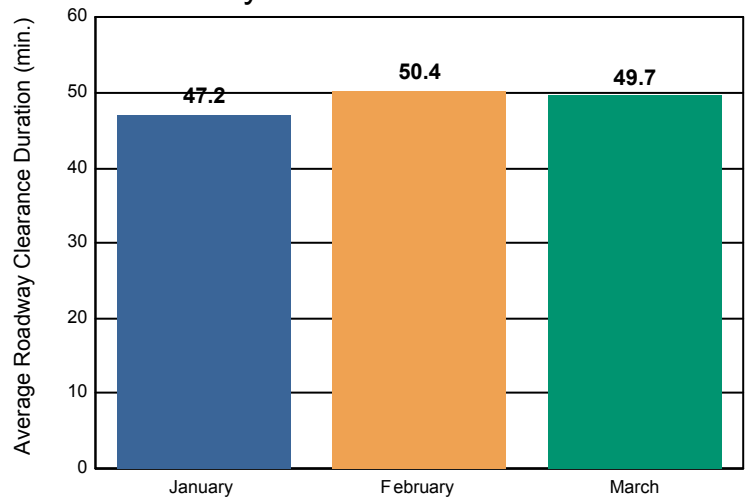
### Incident Clearance Duration



### Open Roads Duration / Month



### Roadway Clearance Duration / Month

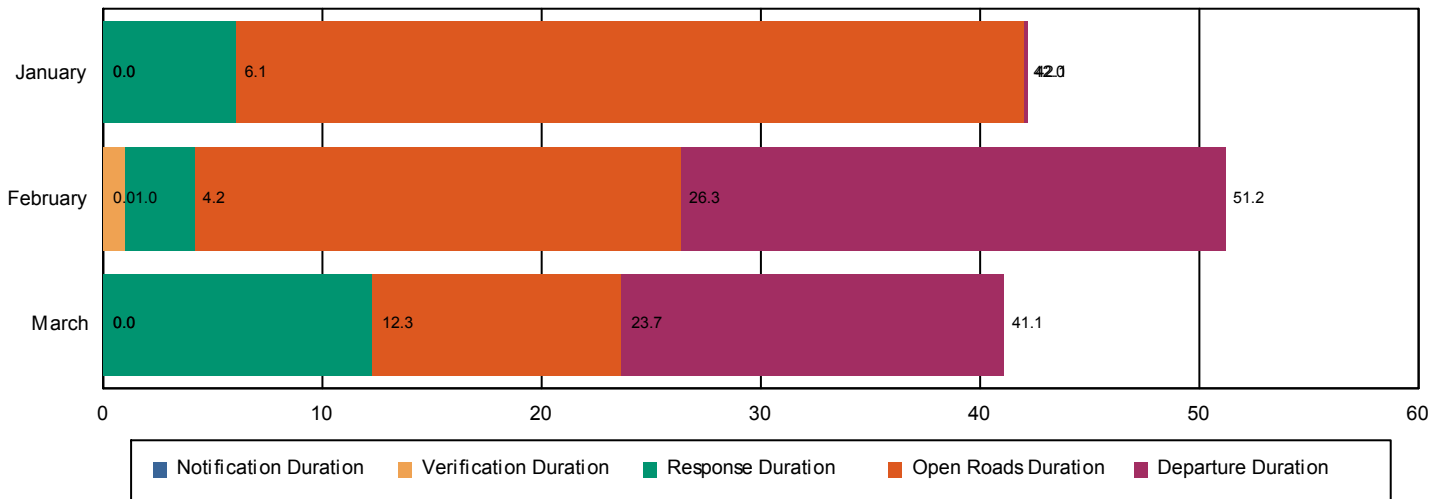


# Performance Measures Summary

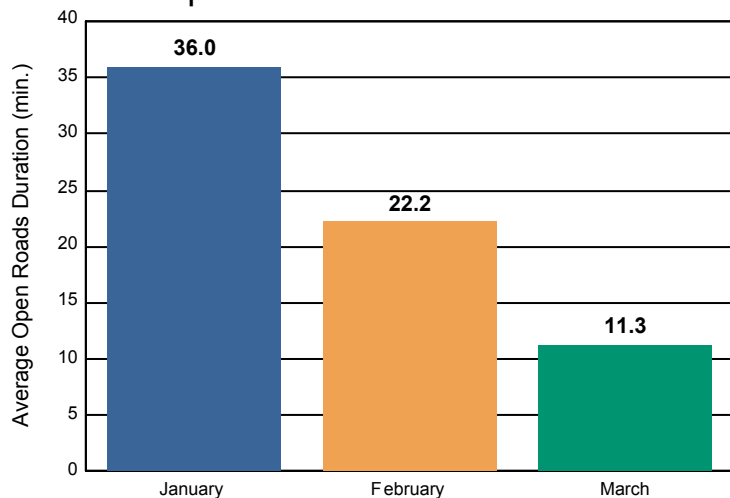
## Incidents without Road Ranger Response

|   | January     | February    | March       | Total       |
|---|-------------|-------------|-------------|-------------|
| Events included in Performance Measures   | 3           | 6           | 4           | 13          |
| Notification Duration (min.)              | 0.0         | 0.0         | 0.0         | 0.0         |
| Verification Duration (min.)              | 0.0         | 1.0         | 0.0         | 0.5         |
| Response Duration (min.)                  | 6.1         | 3.2         | 12.3        | 6.6         |
| Open Roads Duration (min.)                | 36.0        | 22.2        | 11.3        | 22.0        |
| Departure Duration (min.)                 | 0.1         | 24.8        | 17.4        | 16.8        |
| <b>Roadway Clearance Duration (min.)</b>  | <b>42.0</b> | <b>26.3</b> | <b>23.7</b> | <b>29.1</b> |
| <b>Incident Clearance Duration (min.)</b> | <b>42.2</b> | <b>51.2</b> | <b>41.1</b> | <b>46.0</b> |

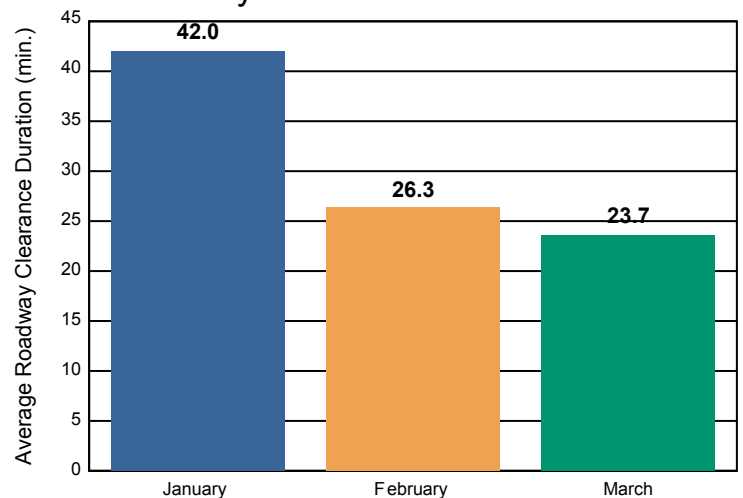
### Incident Clearance Duration



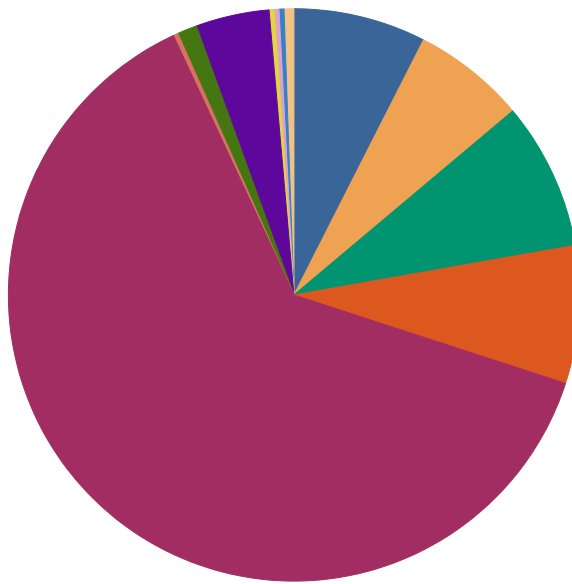
### Open Roads Duration / Month



### Roadway Clearance Duration / Month



## Percentage of event types for all events in current quarter



|                     |               |
|---------------------|---------------|
| Abandoned Vehicle   | 7.6%          |
| Congestion          | 6.4%          |
| Crash               | 8.3%          |
| Debris on Roadway   | 7.9%          |
| Disabled Vehicle    | 62.9%         |
| Emergency Road Work | 0.1%          |
| Emergency Vehicles  | 0.0%          |
| Interagency Coord   | 0.2%          |
| Other               | 1.1%          |
| Police Activity     | 0.1%          |
| Scheduled Road Work | 4.0%          |
| Vehicle Alert       | 0.4%          |
| Vehicle Fire        | 0.2%          |
| Visibility          | 0.4%          |
| Weather             | 0.4%          |
| <b>Total:</b>       | <b>100.0%</b> |

### Event Types for all Events

|                     | January      | February     | March        | Total         |
|---------------------|--------------|--------------|--------------|---------------|
| Abandoned Vehicle   | 381          | 363          | 412          | <b>1,156</b>  |
| Congestion          | 301          | 300          | 370          | <b>971</b>    |
| Crash               | 419          | 404          | 441          | <b>1,264</b>  |
| Debris on Roadway   | 382          | 391          | 431          | <b>1,204</b>  |
| Disabled Vehicle    | 3,052        | 3,114        | 3,440        | <b>9,606</b>  |
| Emergency Road Work | 8            | 1            | 2            | <b>11</b>     |
| Emergency Vehicles  | 4            | 0            | 1            | <b>5</b>      |
| Interagency Coord   | 11           | 9            | 7            | <b>27</b>     |
| Other               | 64           | 46           | 60           | <b>170</b>    |
| Police Activity     | 5            | 8            | 7            | <b>20</b>     |
| Scheduled Road Work | 181          | 203          | 234          | <b>618</b>    |
| Vehicle Alert       | 14           | 21           | 25           | <b>60</b>     |
| Vehicle Fire        | 11           | 7            | 15           | <b>33</b>     |
| Visibility          | 18           | 25           | 17           | <b>60</b>     |
| Weather             | 18           | 38           | 11           | <b>67</b>     |
| <b>Total</b>        | <b>4,869</b> | <b>4,930</b> | <b>5,473</b> | <b>15,272</b> |